

Submitted online Oct. 27, 2018

I am writing to you because I would like to compliment one of Rocklin's managers, Rick Lawrence, who is the Public Services Manager.

So often, people/citizens are quick to criticize and complain but forget to compliment when that is both appropriate and necessary. As for me, I have been in contact with Rick for several years now with regard to a drainage problem that I have had over the years. He has, not only been very responsive to my requests, but also extremely cooperative in helping me move toward resolution of the drainage issue.

Whenever I contact Rick either by email or phone, he always responds in a timely manner even though I know how busy he is with the large projects that Rocklin is working on right now (e.g., converting Sunset-Whitney golf course into a recreation area.) . I am always able to meet with him in-person or by phone, and at times, he will meet me on my property for a first-hand view of the situation.

Please take notice that Rick Lawrence is a real asset to your administration and appreciated for his efforts on behalf of the residents of Rocklin. Please share this with him.

Thank you.

— Bill Tsuji

